



Minecraft Hosting Server Management Policy

At Just Simple Hosting, our aim is to provide efficient and reliable Minecraft server hosting services while maintaining the utmost security and integrity of your server environment. To ensure a seamless experience for our clients, we have outlined our management policy as follows:

1. Installation and Configuration:

We will promptly install and troubleshoot plugins, mod packs, custom jars, and worlds upon your request. However, we do not provide configuration services for plugins or servers beyond the initial setup.

2. Staff Interaction:

Our staff members will never join your server and request any information from you. We uphold strict confidentiality regarding your server details and interactions within your Minecraft environment.

3. Access and Security:

Just Simple Hosting maintains complete access to your server environment for the purpose of addressing any technical issues or concerns you may encounter. We assure you that your server information and data are handled with the utmost care and confidentiality and in line with The Data Protection Act 2018.

4. User Credentials and Permissions:

Under no circumstances should you disclose server credentials, such as OP permissions, passwords, or any sensitive information, to anyone, even if they claim to be affiliated with Just Simple Hosting.

We strongly advise against granting access privileges to unauthorized individuals, as this may compromise the security of your server environment.

5. Technical Support:

In the event of technical issues or inquiries, please report them to our support team through our designated channels.

Our technical support staff is readily available to assist you with any server-related concerns and will work diligently to resolve them in a timely manner.

By adhering to these guidelines, we aim to maintain a secure and efficient hosting environment for your Minecraft server. Should you have any questions or require further assistance, please do not hesitate to contact our support team.